

Australian Diabetes Educators Association

Complaint form

Your feedback is important to us. If you are unhappy with our service, or wish to lodge a complaint regarding diabetes education services please complete this form and return to complaints@adea.com.au

Your details			
First name:			
Last name:			
Are you under the age of 18?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	If yes, how old are you?
What is your postal address?			
	Suburb		Postcode
Phone number:	Home		Mobile
Email Address:			
How would you like us to contact you?	Phone <input type="checkbox"/>	Letter <input type="checkbox"/>	Email <input type="checkbox"/>
About your complaint			
Does your complaint involve a breach of the ADEA Code of Conduct?	YES <input type="checkbox"/> NO <input type="checkbox"/>		
If yes, please identify the section of the ADEA Code of Conduct you believe to have been breached:			
Have you raised this complaint before?			
When did it happen?			
Where did it happen?			
Who are you lodging your complaint against? If known, please provide contact details.	Full Name:		
	Email Address:		
	Postal Address:		

	Clinic Name: (if applicable)	
What happened?		
What would you like us to do?		
Lodgment		What happens next?
<p>You can lodge your completed form and any supporting documents by:</p> <ul style="list-style-type: none"> - Emailing to complaints@adea.com.au - Sending via Post <p>ADEA Complaints Committee Australian Diabetes Educators Association PO Box 163 WODEN ACT 2606</p>		<p>Your complaint will be forwarded to the ADEA President who will determine how your complaint will be dealt with. You will receive a response within (7) working days from the date your complaint is received at ADEA National Office.</p>
Your Privacy		
<p>The Australian Diabetes Educators Association (ADEA) is committed to complying with the Privacy Act 1988 and the Australian Privacy Principles 2014 and the privacy provisions of all applicable legislation. This privacy policy covers all personal information we hold, that is, information, or an opinion about an individual, whose identity is apparent, or can be reasonably ascertained, from that information or opinion. This includes information we have collected from people through our office, over the phone and over the internet.</p>		