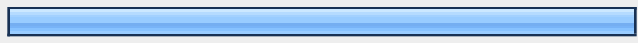

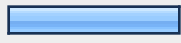
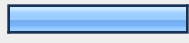
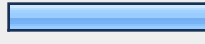






Private Practice Insurers

1. Have you worked in private practice during the past 12 months? (If response is no, you have completed the survey. Thank you for your participation)			
		Response Percent	Response Count
Yes		97.1%	67
No		2.9%	2
		<i>answered question</i>	69
		<i>skipped question</i>	0

2. Which Australian states or territories have you worked in? (Multiple choice allowed)			
		Response Percent	Response Count
Qld		26.1%	18
NSW		27.5%	19
Vic		30.4%	21
Tas		1.4%	1
SA		10.1%	7
NT		0.0%	0
WA		4.3%	3
ACT		2.9%	2
		<i>answered question</i>	69
		<i>skipped question</i>	0

3. Private health insurers differ in respect of recognition for diabetes education services. Due to the extensive list of insurers this question is broken up into more manageable sections. Please read through each section and indicate your experience with the following insurers. Definitions: No contact - have never applied for reimbursement to this insurer Recognised with Provider Number required - have applied and required a provider number for reimbursement Recognised with no Provider Number required - have applied and did not require a provider number for reimbursement Not recognised by Insurer - applied for reimbursement and diabetes education was not a recognised service by the insurer Section 1

	No contact	Recognised with Provider Number required	Recognised with no Provider Number required	Not recognised by Insurer	Response Count
ACA Health Benefits Fund	96.7% (59)	0.0% (0)	0.0% (0)	3.3% (2)	61
Australian Health Management	88.3% (53)	0.0% (0)	1.7% (1)	10.0% (6)	60
Australian Unity Health Limited	88.5% (54)	1.6% (1)	3.3% (2)	6.6% (4)	61
Bupa Australia	85.2% (52)	1.6% (1)	0.0% (0)	13.1% (8)	61
CBHS Health Fund Limited	91.5% (54)	3.4% (2)	5.1% (3)	0.0% (0)	59
CDH Benefits Fund	96.7% (59)	0.0% (0)	0.0% (0)	3.3% (2)	61
Central West Health Cover	96.7% (59)	0.0% (0)	0.0% (0)	3.3% (2)	61
CUA Health Limited	95.0% (57)	0.0% (0)	0.0% (0)	5.0% (3)	60
Defence Health Limited	86.9% (53)	0.0% (0)	4.9% (3)	8.2% (5)	61
GMF Health	95.0% (57)	0.0% (0)	0.0% (0)	5.0% (3)	60
GMHBA Limited	91.5% (54)	0.0% (0)	0.0% (0)	8.5% (5)	59
Grand United Corporate Health	93.4% (57)	0.0% (0)	1.6% (1)	4.9% (3)	61
	<i>answered question</i>				61
	<i>skipped question</i>				8

4. Private insurers differ in recognition for diabetes education services. Please indicate your experience with the following insurers. Section 2

	No contact	Recognised with Provider Number required	Recognised with no Provider Number required	Not recognised by Insurer	Response Count
HBA	85.2% (52)	3.3% (2)	0.0% (0)	11.5% (7)	61
HBF Health Limited	86.4% (51)	3.4% (2)	0.0% (0)	10.2% (6)	59
HCF (Hospitals Contribution Fund of Aust)	60.0% (36)	21.7% (13)	10.0% (6)	8.3% (5)	60
Health Care Insurance Limited	96.7% (58)	0.0% (0)	0.0% (0)	3.3% (2)	60
Health Insurance Fund of W.A. Limited	96.7% (59)	0.0% (0)	0.0% (0)	3.3% (2)	61
Health Partners	93.4% (57)	0.0% (0)	0.0% (0)	6.6% (4)	61
Latrobe Health Services	96.7% (59)	0.0% (0)	0.0% (0)	3.3% (2)	61
Manchester Unity Australia Ltd	80.3% (49)	1.6% (1)	3.3% (2)	14.8% (9)	61
MBF Alliances Pty Ltd - NRMA Health	88.5% (54)	0.0% (0)	0.0% (0)	11.5% (7)	61
MBF Alliances Pty Ltd - SGIC Health	91.8% (56)	0.0% (0)	0.0% (0)	8.2% (5)	61
MBF Alliances Pty Ltd - SGIO Health	91.7% (55)	0.0% (0)	0.0% (0)	8.3% (5)	60
MBF Australia Pty Limited	65.6% (40)	1.6% (1)	0.0% (0)	32.8% (20)	61
	<i>answered question</i>				61
	<i>skipped question</i>				8

5. Private insurers differ in recognition for diabetes education services. Please indicate your experience with the following insurers. Section 3

	No contact	Recognised with Provider Number required	Recognised with no Provider Number required	Not recognised by Insurer	Response Count
Medibank Private Limited	45.8% (27)	10.2% (6)	8.5% (5)	35.6% (21)	59
Mildura District Hospital Fund Ltd	98.3% (58)	0.0% (0)	0.0% (0)	1.7% (1)	59
Mutual Community	95.0% (57)	0.0% (0)	0.0% (0)	5.0% (3)	60
National Health Benefits Aust Pty Ltd(onemedifund)	96.7% (58)	0.0% (0)	0.0% (0)	3.3% (2)	60
Navy Health Ltd	95.0% (57)	0.0% (0)	3.3% (2)	1.7% (1)	60
NIB Health Funds Ltd.	76.7% (46)	0.0% (0)	0.0% (0)	23.3% (14)	60
Peoplecare Health Insurance	96.7% (58)	0.0% (0)	0.0% (0)	3.3% (2)	60
Phoenix Health Fund Limited	98.3% (59)	0.0% (0)	0.0% (0)	1.7% (1)	60
Police Health	96.7% (58)	0.0% (0)	0.0% (0)	3.3% (2)	60
Queensland Country Health Fund Ltd	94.9% (56)	0.0% (0)	0.0% (0)	5.1% (3)	59
	<i>answered question</i>				60
	<i>skipped question</i>				9

6. Private insurers differ in recognition for diabetes education services. Please indicate your experience with the following insurers. Section 4

	No contact	Recognised with Provider Number required	Recognised with no Provider Number required	Not recognised by Insurer	Response Count
Railway and Transport Health Fund Ltd	91.7% (55)	0.0% (0)	0.0% (0)	8.3% (5)	60
Reserve Bank Health Society Ltd	96.6% (57)	0.0% (0)	0.0% (0)	3.4% (2)	59
St.Lukes Health	93.3% (56)	1.7% (1)	0.0% (0)	5.0% (3)	60
Teachers Federation Health Ltd	81.7% (49)	0.0% (0)	10.0% (6)	8.3% (5)	60
Teachers' Union Health	84.7% (50)	1.7% (1)	3.4% (2)	10.2% (6)	59
The Doctors' Health Fund	96.7% (58)	0.0% (0)	0.0% (0)	3.3% (2)	60
Transport Health Pty Ltd	95.0% (57)	0.0% (0)	0.0% (0)	5.0% (3)	60
Westfund Ltd	95.0% (57)	0.0% (0)	0.0% (0)	5.0% (3)	60
	<i>answered question</i>				60
	<i>skipped question</i>				9

7. Private insurers differ in the amount of coverage provided. Please indicate your experience with the following insurers. This question is broken up into 3 sections Section 1:

	No contact	Full refund	Partial refund	Declined - claim limit	Declined - cover not offered	Declined - other	Response Count
ACA Health Benefits Fund	100.0% (57)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	57
Australian Health Management	91.2% (52)	0.0% (0)	1.8% (1)	0.0% (0)	3.5% (2)	3.5% (2)	57
Australian Unity Health Limited	89.5% (51)	0.0% (0)	7.0% (4)	0.0% (0)	1.8% (1)	1.8% (1)	57
Bupa Australia	92.7% (51)	0.0% (0)	0.0% (0)	0.0% (0)	5.5% (3)	1.8% (1)	55
CBHS Health Fund Limited	90.7% (49)	0.0% (0)	9.3% (5)	0.0% (0)	0.0% (0)	0.0% (0)	54
CDH Benefits Fund	100.0% (57)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	57
Central West Health Cover	100.0% (57)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	57
CUA Health Limited	94.7% (54)	0.0% (0)	0.0% (0)	0.0% (0)	1.8% (1)	3.5% (2)	57
Defence Health Limited	86.0% (49)	0.0% (0)	7.0% (4)	0.0% (0)	3.5% (2)	3.5% (2)	57
GMF Health	98.2% (55)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	1.8% (1)	56
GMHBA Limited	96.4% (53)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	3.6% (2)	55
Grand United Corporate Health	98.2% (55)	0.0% (0)	1.8% (1)	0.0% (0)	0.0% (0)	0.0% (0)	56
	<i>answered question</i>						57
	<i>skipped question</i>						12

8. Private insurers differ in the amount of coverage provided. Please indicate your experience with the following insurers. Section 2:

	No contact	Full refund	Partial refund	Declined - claim limit	Declined - cover not offered	Declined – other	Response Count
HBA	92.7% (51)	0.0% (0)	0.0% (0)	0.0% (0)	7.3% (4)	0.0% (0)	55
HBF Health Limited	91.1% (51)	0.0% (0)	0.0% (0)	0.0% (0)	7.1% (4)	1.8% (1)	56
HCF (Hospitals Contribution Fund of Aust)	69.6% (39)	0.0% (0)	25.0% (14)	3.6% (2)	1.8% (1)	0.0% (0)	56
Health Care Insurance Limited	98.2% (56)	0.0% (0)	1.8% (1)	0.0% (0)	0.0% (0)	0.0% (0)	57
Health Insurance Fund of W.A. Limited	100.0% (57)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	57
Health Partners	96.5% (55)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	3.5% (2)	57
Latrobe Health Services	93.0% (53)	0.0% (0)	3.5% (2)	0.0% (0)	1.8% (1)	1.8% (1)	57
Manchester Unity Australia Ltd	82.1% (46)	0.0% (0)	5.4% (3)	0.0% (0)	10.7% (6)	1.8% (1)	56
MBF Alliances Pty Ltd - NRMA Health	91.1% (51)	0.0% (0)	0.0% (0)	0.0% (0)	7.1% (4)	1.8% (1)	56
MBF Alliances Pty Ltd - SGIC Health	93.0% (53)	0.0% (0)	0.0% (0)	0.0% (0)	5.3% (3)	1.8% (1)	57
MBF Alliances Pty Ltd - SGIO Health	92.9% (52)	0.0% (0)	0.0% (0)	0.0% (0)	5.4% (3)	1.8% (1)	56
MBF Australia Pty Limited	71.9% (41)	0.0% (0)	1.8% (1)	0.0% (0)	17.5% (10)	8.8% (5)	57
	<i>answered question</i>						57
	<i>skipped question</i>						12

9. Private insurers differ in the amount of coverage provided. Please indicate your experience with the following insurers. Section 3:

	No contact	Full refund	Partial refund	Declined - claim limit	Declined - cover not offered	Declined – other	Response Count
Medibank Private Limited	57.1% (32)	1.8% (1)	10.7% (6)	1.8% (1)	19.6% (11)	8.9% (5)	56
Mildura District Hospital Fund Ltd	100.0% (57)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	57
Mutual Community	96.5% (55)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	3.5% (2)	57
National Health Benefits Aust Pty Ltd (onemedifund)	98.2% (56)	0.0% (0)	0.0% (0)	0.0% (0)	1.8% (1)	0.0% (0)	57
Navy Health Ltd	93.0% (53)	1.8% (1)	3.5% (2)	0.0% (0)	0.0% (0)	1.8% (1)	57
NIB Health Funds Ltd.	77.2% (44)	0.0% (0)	0.0% (0)	0.0% (0)	17.5% (10)	5.3% (3)	57
Peoplecare Health Insurance	98.2% (55)	0.0% (0)	0.0% (0)	0.0% (0)	1.8% (1)	0.0% (0)	56
Phoenix Health Fund Limited	100.0% (56)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	56
Police Health	100.0% (55)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	55
Queensland Country Health Fund Ltd	98.2% (55)	0.0% (0)	0.0% (0)	0.0% (0)	1.8% (1)	0.0% (0)	56
Railway and Transport Health Fund Ltd	96.5% (55)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	3.5% (2)	57
Reserve Bank Health Society Ltd	100.0% (57)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	57
St.Lukes Health	94.6% (53)	0.0% (0)	3.6% (2)	0.0% (0)	0.0% (0)	1.8% (1)	56
Teachers Federation Health Ltd	86.0% (49)	1.8% (1)	8.8% (5)	0.0% (0)	1.8% (1)	1.8% (1)	57
Teachers' Union Health	91.1% (51)	0.0% (0)	3.6% (2)	0.0% (0)	1.8% (1)	3.6% (2)	56

The Doctors' Health Fund	100.0% (56)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	56
Transport Health Pty Ltd	98.2% (56)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	1.8% (1)	57
Westfund Ltd	98.1% (53)	0.0% (0)	0.0% (0)	0.0% (0)	1.9% (1)	0.0% (0)	54
<i>answered question</i>							57
<i>skipped question</i>							12

10. Any comments regarding your experience in gaining recognition / reimbursement from Private Health Insurers?	
	Response Count
	45
<i>answered question</i>	45
<i>skipped question</i>	24